Complete Clinic software

EXCITING NEW FEATURES TO RING IN THE NEW YEAR!

Apple Pay – Google Pay – Tap to Pay . . .

are just a few of the credit card processing enhancements to be released in the first quarter of 2023. (*Great Rates, too!!*) New terminals are in the final stages of certification. As soon as they are available for release, we will provide you with full details. Our goal is to make it easy for you to get paid. If you want a quote and start the approval process rolling, contact William at 800-989-6576.

Email

We heard you! Using Gmail has become a major pain for all of us. We are searching for a solution to simplify sending emails from CCS and plan to add the capability to receive replies into CCS, just like you can do now with our 2-way texting service. We will be testing several options in December and plan to have improvements ready by early February 2023.

eReminders

In January, we will be adding a customer satisfaction feature to the CCS eReminder system. This optional service will send a request to customers after their appointment asking them to rate their experience and provide comments, if desired. Most of the setup work has been completed. We are just working out a few final details before we open it up for testing.

Data Management

CCS is in the final stages of migrating your Complete Clinic data files from their current outdated structures to a more flexible and more widely used SQL Database format. We should begin testing with a few clinics during February of 2023. This is the first step in our plan to totally reposition Complete Clinic Software into a browser-based system you can easily access from any location.

Take Another Look . . .

and see why many of our customers have saved a lot of valuable time by using our payroll system provided by our partner, Patriot Software. This is our third year partnering with Patriot Software, and the clinics using the payroll system are happy to not be dealing with annual payroll tax returns, among other things.

This is how the payroll system **can** benefit you:

- File and deposit all federal and local taxes. It is compliant in all 50 states and will keep you up-to-date on your state filing obligations.
- Submit your 940, 941, W-2 and W-3 data to the proper tax agencies each quarter-end and at year-end.
- Provide guaranteed security utilizing encryption techniques used by banks to keep your information safe.
- Enable you to provide free direct deposit for your employees.
- The system includes a free employee portal which allows your employees secure access to their pay stubs, pay history, time off balances, and electronic W-2s.
- You can pay employees as often as you want without being charged for extra payroll runs.
- You can pay groups of employees weekly, biweekly, semi-monthly, or monthly, as needed.
- Payroll support is included with your software assistance plan. Our assistance is fully backed up by Patriot Software.

Getting started with Payroll, is easy. Just enter your company and employee payroll and tax information. After that, you can enter hours and other payroll information directly from a link in CCS. If you don't have an internet connection at your clinic, you can access the system from your smart phone or any computer that has an internet connection. *So, what are you waiting for . . .*

Call now to sign up before your first 2023 Payroll
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If You Aren't Already Onboard, Why Not Consider *CCS in the Cloud* in 2023?

With CCS in the cloud, you can connect from anywhere using your favorite desktop, laptop or tablet PC. We use Microsoft Azure web services which allows us to provide a protected quality service based on their quality products.

For security, your terminals are configured with a direct connection from your computer to the Azure Cloud. No other access is permitted to the server.

Benefits of CCS Cloud Computing:

1) You can forget about managing technology and focus on your key business activities and objectives.

2) Your data is protected with frequent automated backups. CCS data files are backed up 3 times during the day and once overnight.

3) Low-cost expansion. When you need additional capacity, you simply add a low-cost desktop, laptop or tablet pc.

4) Access your clinic records anytime, from Office or home.

5) The need for expensive local IT support is reduced or totally eliminated.

6) Software enhancements are automatically installed saving you the hassle of keeping your software up-to-date.

7) Cloud CCS includes **Free** annual software support.

To get started, call
800-989-6576

Automated eReminder Service

The CCS Automated eReminder Service sends Appointment, vaccine and service reminders to your customers automatically based on data contained in your Complete Clinic Software. The benefits are numerous:

1) Reminders are sent out daily, thus spreading out phone staffing needs and providing a more even flow of revenue.

2) Your logo and clinic name are prominently displayed in a professional looking email.

3) The tight integration with your data files ensures accurate and timely processing. Changes to client's phone numbers, email addresses, and patients deceased status are immediately and automatically reflected in the next process cycle.

4) Returned appointment confirmations are automatically posted to your appointment calendar.

The automated eReminder system allows you to focus on the quality and timeliness of your data while we handle the rest for you.

2-Way Texting

CCS supports direct 2-way texting to and from your clients from within the CCS system. The system automatically checks the text server for replies and updates your system every 5 minutes. Texting eliminates a lot of time wasted on "phone tag" and for the most part seems to be the preferred method of communication over email.

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